



Federal Ministry
of Justice and
Consumer Protection



german
cooperation

DEUTSCHE ZUSAMMENARBEIT

Implemented by:

giz Deutsche Gesellschaft
für Internationale
Zusammenarbeit (GIZ) GmbH



ONLINE CONFERENCE

CONSUMER PROTECTION IN THE DIGITAL AGE:

How Can Digital Self-Determination Be Guaranteed?



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14-15 SEPTEMBER 2021

09:00 - 12:00 CEST

14.00 - 17.00 WIB

REGISTER NOW!

<https://cutt.ly/IWjJRKN>



DAY 1: 14 SEPTEMBER 2021

Promoting Digital Self-Determination
for Consumers

DAY 2: 15 SEPTEMBER 2021

Access to Justice and New Technologies

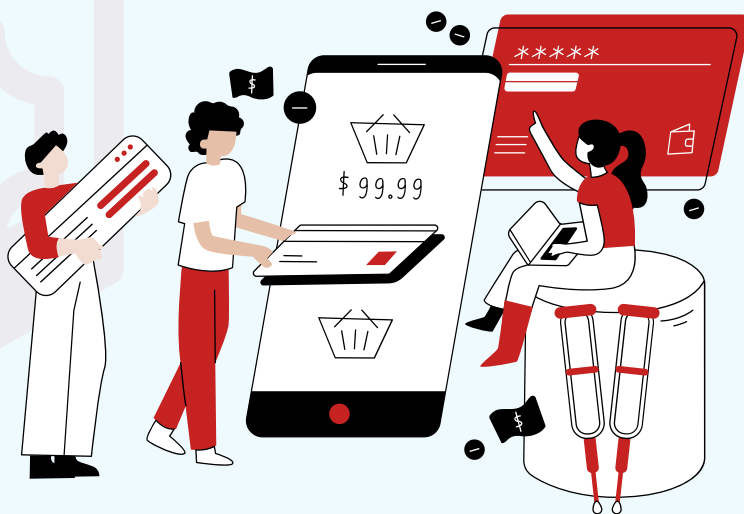
Digitalization comes with important benefits for consumers. But it also poses risks to their privacy, safety and self-determination.

The virtual conference provides a forum for the exchange between policymakers, academics, practitioners and the public in Germany and in ASEAN. It serves to highlight emerging issues and innovative solutions to empower consumers in the digital age.

Sessions will zoom in on two sub-themes:

Day 1: Promoting Digital Self-Determination

Day 2: Access to Justice and New Technologies



DAY 1
14 SEP

Promoting Digital Self-Determination for Consumers

Agenda highlights

- ✔ Consumer policy in the digital age – challenges and perspectives
- ✔ ASEAN's priorities in strengthening consumer protection in the digital age
- ✔ Consumer risks in the evolving digital landscape in ASEAN
- ✔ Digital empowerment, with a focus on vulnerable consumers
- ✔ Best practices on “consumer-enabling technologies”

DAY 2
15 SEP

Access to Justice and New Technologies

Agenda highlights

- ✔ New technologies to increase consumer access to redress
- ✔ Role of civil society, businesses and policymakers/regulators in digital consumer policy



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